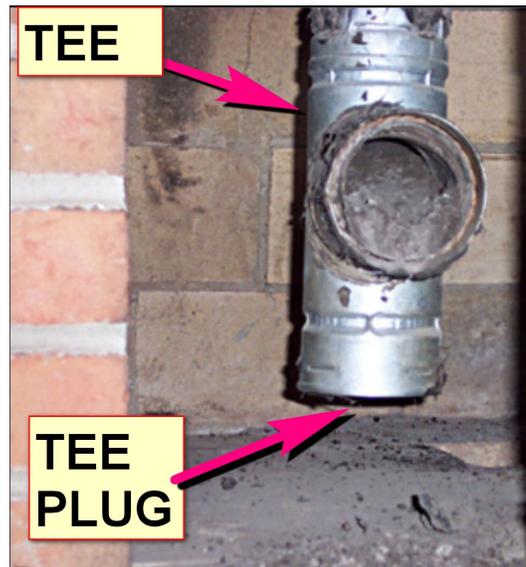
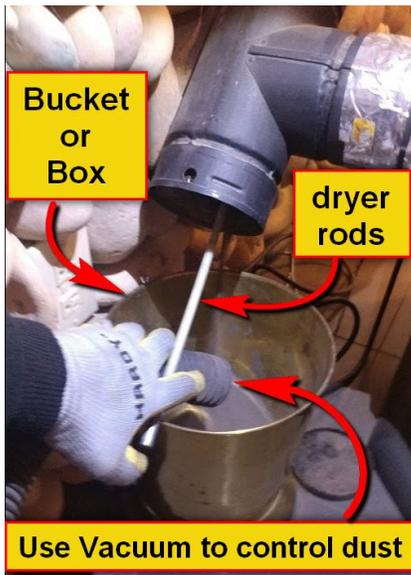




PELLET STOVE SERVICE

1. **Ask** if there are any issue with the stove.
2. **UNPLUG** the stove.
3. Clean the chimney by removing **Tee plug** from the bottom (if no Tee - disconnect chimney from the back of the unit)



4. **Stick a vacuum** hose running into the chimney pipe to control dust



5. Use Dryer Vent rods to sweep,
GO SLOW - It's a Mess!!

Use a an *adjustable chuck* Drill Gun to spin the rods.

ALWAYS spin the rods CLOCK-WISE

NEVER spin the rods COUNTER-CLOCK WISE

while rods are in the vent

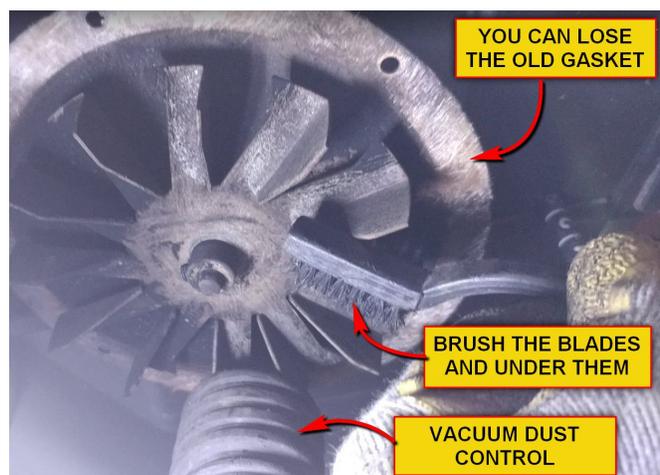
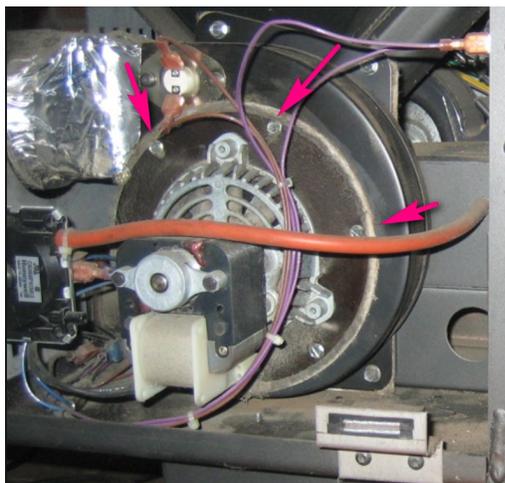
(the brush will unscrew and get **stuck!!!!!!**)

5. If the flue is **4" or larger**, also use the 6" viper (**unless pipe has elbows**)
6. Inspect the **top/cap** (if pellet vent connects to a larger pipe like 6"+ - inspect it from top and **brush from top** if needed)
6. Remove all removable parts from the firebox to expose the **exhaust channels**



(at this point Only clean what you removed, set it aside in a safe place, keep all screws etc.)

3. Open or remove **side or back panels** to access to **exhaust blower**
4. Remove the blower from "snail" housing by removing 6 screws SAVE THEM.



(be careful with the wiring)

5. Clean **blower blades** with a **STEEL BRUSH** or a **FLAT HEAD**.



6. Stick a vacuum into SNAIL and insert 2" pipe brush (long type) into firebox exhaust channels. **Clean all firebox exhaust channels. (there should be 2" square access panels on both sides of stove)**

7. Stick same brush into **other end** of SNAIL, clean very well.

8. Stick the brush into

8. **Reattach** the Chimney to unit (if needed)

9. Reinstall the Blower using **new gasket or rtv silicone** (very thin amount).



10. Brush "squirrel cage" blades of the the **Convection blower**



11. Vacuum general dust and mess in the **back of the stove (dust, cobwebs)**

13. Clean the firebox - use brushes and "sliding rod" within unit to clean upper **heat tubes** - look up!



14. Clean **Glass**

15. Wipe unit down, plug in and **START** - Just listen for the sweet sound of exhaust blower starting, if not - **UNPLUG** and check all wiring

16. **Reattach** back/side panels

IN MOST CASES: you **do not need to wait** for the unit to fire-up. Stove issues will need to be addressed on a separate visit. **Pack up and GO, this is taking long!**

Troubleshooting:

- **Look for clogging** in the chimney or the internal passages on the stove.
- **Listen to the exhaust blower** (does it seem slow, is it struggling, is the smoke coming out of pipe strong).
- **Look for reset buttons** on the sensors, check all wiring.
- **Make sure the auger is turning** - look for manual auger button on the control board.
- **Tap the diaphragm/vacuum swith (steel circular disk)** and shake and pinch or blow the rubber hoses (they can get plugged)
- **Make sure door and ash drawer is closed tightly**

- **Make sure the igniter is aligned with hole on pellet tray**

